FreshSchools & Security

Introduction

FreshSchools provides a secure, school-wide platform that is used only by the people that need it, the teachers, staff and registered parents at your school. Our platform integrates bank-level security at every level, and allows schools to communicate internally with more privacy than ever before.

We're committed to making privacy a continuing priority. We've signed the Student Privacy Pledge - studentprivacypledge.org

Software Security
256-bit SSL Encryption

All information transmitted using FreshSchools is kept safe using 256-bit SSL encryption. This is the same encryption technology that banks use to keep account information safe. The lock icon in your browser lets you know that your information is protected. This includes passwords and personal details at all times.

Backups

FreshSchools uses state-of-the-art backup technology to ensure that your information is always available no matter what happens. Our system stores backups in multiple secure locations and is updated throughout each and every day. The data we store is replicated in servers in two geographic locations to prevent a single failure from causing data loss.

Physical Security
Highly Secure Data Centers

Freshschools' servers are located in state-of-the-art data centers, operated by the best in the industry. The data centers are housed in nondescript facilities. Physical access is strictly controlled both at the perimeter and at building ingress points by professional security staff utilizing video surveillance, intrusion detection systems, and other electronic means. Authorized staff must pass two-factor authentication a minimum of two times to access data center floors.

Data Center Certifications

FreshSchools' data centers maintain up-to-date compliance certifications and accreditations, including, but not limited to:

SOC 1/ ISAE 3402
PCI DSS Level 1
ISO 9001:2008
ISO 27018:2014
FERPA

Conclusion

We at FreshSchools take security seriously at all levels from hardware to software to apps. For all our products we make sure that keeping your information safe is paramount.

For more information about FreshSchools security, please contact hello@freshschools.com